

CLIENT & SERVICE STATISTICS

FISCAL YEAR 2021:
July 1, 2020 -
June 30, 2021

LAST YEAR, **7,079** PEOPLE WERE SERVED THROUGH ONE OR MORE OF WOMEN AGAINST ABUSE'S SERVICES. THIS INCLUDES 3,290 SURVIVORS OF DOMESTIC VIOLENCE.

WOMEN AGAINST ABUSE HAS SERVED AN AVERAGE OF 10,325 PEOPLE OVER THE PAST 5 YEARS. SERVICE NUMBERS WERE LOWER THAN USUAL IN FY21 and FY20 DUE TO THE CORONAVIRUS.

EMERGENCY SAFE HAVENS

Women Against Abuse operates the only safe havens in Philadelphia for people experiencing intimate partner violence. Women Against Abuse's two 100-bed safe havens provide 24-hour security, three meals a day, and comprehensive on-site supportive services. The safe havens serve survivors of all gender identities and sexual orientations. Almost all residents live below federal poverty levels. **The safe havens are operating at reduced capacity during COVID-19, with necessary adaptations and safety protocols.**

INTERVENTION THROUGH THE OFFICE OF HOMELESS SERVICES

Women Against Abuse stations a Domestic Violence Specialist at the City of Philadelphia Office of Homeless Services to screen for intimate partner violence among the general family homeless population and link victims with appropriate interventions and supports. **The number of people served has been greatly reduced during COVID-19 because of the in-person nature of this intervention.**

SOJOURNER HOUSE

The region's first transitional housing program dedicated to intimate partner violence, Sojourner House provides up to 18 months of safe housing, case management, childcare, behavioral health services, and life skills education for families made homeless by domestic violence. The facility was renovated and expanded in 2013 to provide 15 apartment units. **Sojourner House is still operating during COVID-19, with necessary adaptations and safety protocols.**



807

survivors served

Children 0-12: 48%

Teens 13-17: 3%

Adults 18+: 49%



750

requests for safety denied due to lack of space in the emergency safe havens

38,310 NIGHTS OF SHELTER



30

adults & their households served



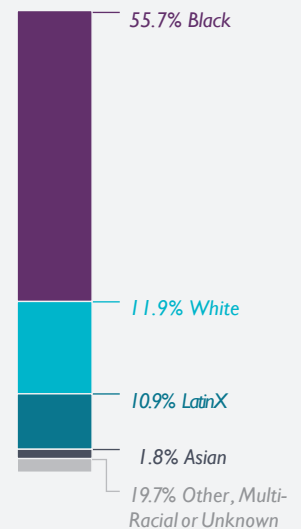
55

survivors served

Average age of Adults: 28

Average age of Children: 5

CLIENT RACES & ETHNICITIES



This includes self-reported data from all survivors served by Women Against Abuse's direct services.

**WOMEN
AGAINST
ABUSE**

The mission of Women Against Abuse is to provide quality, compassionate, and nonjudgmental services in a manner that fosters self-respect and independence in persons experiencing intimate partner violence and to lead the struggle to end domestic violence through advocacy and community education.

www.womenagainstabuse.org

SAFE AT HOME PROGRAM

The Women Against Abuse Safe at Home program provides survivors with up to 24 months of community-based case management services, as well as permanent supportive housing and relocation and rental assistance to ensure their long-term independence from abuse. **Case management was provided via phone or video during much of FY21 due to COVID-19.**



140

adults & children served

WOMEN AGAINST ABUSE LEGAL CENTER

The Legal Center provides free services to help people experiencing intimate partner violence obtain lasting legal protections, including protection from abuse and sexual violence orders, and child custody and support. The Legal Center has launched innovative programs to reach underserved populations and those at highest risk of being injured or killed. **Attorney representation was provided via video conference in FY21 due to COVID-19. Philadelphia Family Court resumed in-person operations in July 2021. For more information, call the Legal Center at 215-686-7082.**



698

individuals received
attorney representation
& assistance



1,129

individuals
received court
advocacy



450

individuals received
support at crucial
points of need in the
justice system



627

individuals
received telephone
legal counseling



393

high-risk victims
supported after a
911 call

POLICY & PREVENTION TEAM

Women Against Abuse educators work with professionals, youth, survivors, and the community at large to increase awareness of intimate partner violence, challenge prevalent stigma, and train the community to effectively intervene in the cycle of abuse. **Virtual trainings can be requested online during COVID-19 at www.womenagainstabuse.org.**



873

individuals trained in intimate partner violence
or teen dating dynamics and effective responses

This includes **281** youth who learned about healthy relationships in our multi-session **S.A.F.E.R.**TM program (Safety Awareness For Every Relationship).

PHILADELPHIA DOMESTIC VIOLENCE HOTLINE

Women Against Abuse is the lead operator of the 24-hour, citywide hotline (1-866-723-3014), which provides crisis intervention, safety planning and resources. All calls are free and confidential. Interpretation services are available for all languages.



10,218

calls answered by the
hotline counselors



68%

of callers identify
as victims