

# FEELING UNSAFE IN YOUR RELATIONSHIP?



## Let's talk about it.

The **Philadelphia Domestic Violence Hotline** offers free, confidential counseling over the phone that provides **safety, information, and support** for you or someone you know. The Hotline is available 24/7 to provide a listening ear and emotional support for individuals experiencing relational violence.

Operated by



# 1-866-723-3014

## Here's what you can expect when you call us:

- A trauma-informed conversation with a skilled, respectful professional who understands the dynamics of domestic violence
- Emotional, physical, financial, and social safety planning tips for you and your children
- Referrals to other services (with your consent)
- Language line accessibility for callers who speak English as a second language
- Reassurance during a crisis
- Information to help understand domestic violence
- Potential intake to determine eligibility for emergency shelter

*Hotline counselors are mandated child abuse reporters by state law. You will be informed of this on the call. All calls are confidential.*

## Women Against Abuse Philadelphia Resource List

### 24-HR HOTLINES

**Phila. Domestic Violence Hotline.**  
1-866-SAFE014 (1-866-723-3014) for crisis intervention & discussing shelter and other options. Se habla Espanol.

### **Women Organized Against Rape**

215-985-3333. One Penn Center @ Suburban Station, 1617 JFK Blvd. Suite 800.  
Individual counseling, etc. [www.woar.org](http://www.woar.org)

### **National Domestic Violence Hotline 1-800-**

799-7233 TTY: 1-800-787-3224 Crisis intervention, referrals, etc.

Se habla Espanol. [www.ndvh.org](http://www.ndvh.org)

### **National Human Trafficking Resource**

**Center Hotline: 1-888-373-7888**

### COUNSELING

#### **Lutheran Settlement House**

215-426-8610 1340 Frankford Ave.

FREE Indv/group counseling & support for survivors of domestic violence. Se habla Espanol.

[www.lutheransettlement.org](http://www.lutheransettlement.org)

#### **Women In Transition**

**Lifeline: 215-751-1111 (M-F 9am-5pm; wknds 9am-9pm)**

718 Arch st. Suite 401N.

FREE counseling & referrals for women affected by domestic violence and/or substance abuse. [www.helpwomen.org](http://www.helpwomen.org)

#### **Congreso De Latinos Unidos**

215-763-8870. 216 W. Somerset St.

FREE Indv/group counseling & support, relocation, for those affected by domestic violence. Se habla Espanol.

[www.congreso.net](http://www.congreso.net)

#### **Children's Crisis Treatment Center**

215-496-0707 1080 N. Delaware Ave.

Evaluations & therapy for children.

[www.cctckids.org](http://www.cctckids.org)

#### **CFAR: Center for Families and**

**Relationships 215-537-5367**

7901 Bustleton Ave., Suite 300

Counseling for singles, couples, families.

[www.cfarcounseling.org](http://www.cfarcounseling.org)

#### **Women's Resource Center 610-687-6391**

113 W. Wayne Ave, Wayne, PA 19087

Free counseling & other services

Some low cost legal consultations and attorney referrals for divorce, etc.

<http://womensresourcecenter.net/>

### ANGER MANAGEMENT

**Menenergy for men 215-242-2235**

2000 Hamilton st. Suit 304

En Espanol: 267-625-6135

[www.menenergy.org](http://www.menenergy.org)

### HOUSING/SHELTER

(Also see Phila. DV Hotline in left column)

#### **OESS/OSH (City Shelters)**

215-686-7150. Intake at 1430 Cherry St for women and kids 8am – 4pm/5pm

Or Eliza Shirley House, 1320 Arch St after business hours (215) 568-5111

#### **People's Emergency Center**

215-382-7522 3902 Spring Garden

For women, teen girls & their children

Need OSH referral

[www.pec-cares.org](http://www.pec-cares.org)

#### **Philadelphia Housing Authority 215-684-**

**4453 712 N 16<sup>th</sup> St: apply for public housing.**

M-F, 9-4pm [www.pha.phila.gov](http://www.pha.phila.gov)

#### **Project HOME: Outreach Coordination**

**Center: 215-232-7272.** 1515 Fairmount Ave.

Apply for transitional or permanent housing.

[www.projecthome.org](http://www.projecthome.org)

#### **Homeless Advocacy Project 215-523-9595**

1429 Walnut St. 15<sup>th</sup> Fl. legal/advocacy

#### **Tenant Union Representative Network**

**(TURN) 215-940-3900 Hotline 9-5 M-F**

[www.rturn.net](http://www.rturn.net)

COURTS (215-686-7000 general info)

#### Family Court: 1501 Arch Street

**Domestic Violence Unit: 215-686-3511**

8<sup>th</sup> Floor M-F 8:30am-3:30pm to file for Protection From Abuse order.

*(After business hours & weekends, file for emergency protection orders at CJC at 1301 Filbert St. room B03 (215-683-7280))*

-Courtroom 4F (abuse): 215-686-9131

-Courtroom 3F (abuse): 215-686-9143

-Custody & Support: 215-686-9100

#### **1501 Arch Street for supervised visitation**

**@ Court Nursery: 215-686-4090**

#### **Small Claims Court Municipal Court @**

1339 Chestnut St. 10<sup>th</sup> fl, for recovery of personal property. 215-686-7987/7988

### PAROLE & PROBATION DEPT.

**Phila. County: 215-683-1000** 1714 Market

M-F 9am-5pm

State Office: 215-560-6594

Federal Office: 215-597-7950

### DISTRICT ATTORNEY SERVICES

Main # 215-686-8000 3 S. Penn Square

#### **Municipal Court Unit**

215-686-5623 regarding MC criminal cases

#### **Domestic Violence & Sexual Assault**

215-686-8096 regarding CP criminal cases

#### **Private Criminal Complaint Unit**

215-686-9863 1425 Arch St. 4<sup>th</sup> Floor

### DEFENDER'S ASSOC. OF PHILA

215-568-3190 1441 Sansom St.

Defends those who have been arrested.

### FREE LEGAL SERVICES

#### **Women Against Abuse Legal Center**

215-686-7082

100 S Broad St. 5<sup>th</sup> Floor (Land Title Bldg)

M-F 9am-5pm. Legal rep, court advocacy, telephone counseling, referrals, victim's comp assistance. [womenagainstabuse.org](http://womenagainstabuse.org)

#### **Philadelphia Legal Assistance**

215-981-3800 718 Arch St, Suite 300N

Abuse, custody, support, public benefits, consumer law, etc.

**Family Law and Immigrant Women's hotline**

**(Mon-Thurs, 9:30am-12pm): 215-981-3838.**

[www.philalegal.org](http://www.philalegal.org)

#### **Temple Legal Aid 215-204-1800**

1719 N. Broad St. By appt. only. Custody, adoption, paternity, spousal/child support, health insurance issues, benefits for disabled and chronically ill, etc.

#### **Women's Law Project 215-928-9801**

125 S. 9<sup>th</sup> St. #300. Telephone counseling:

abuse, custody, support, divorce, women's rights. [www.womenslawproject.org](http://www.womenslawproject.org)

#### **Community Legal Services**

215-981-3700/215-227-2400

1424 Chestnut St./1410 W Erie Ave

Civil issues such as welfare, housing, utilities, language access, consumer law

[www.clsphila.org](http://www.clsphila.org)

#### **Mazzoni Center – Legal Services**

1-866-LGBT-LAW or 215-563-0657

21 S. 12<sup>th</sup> St. Legal asst. for LGBT individuals in wide range of areas

[www.mazzonicenter.org](http://www.mazzonicenter.org)

#### **Senior Law Center 215-988-1242**

2 Penn Center, 1500 JFK Boulevard #1501

Phone Intake 10am-12pm, Mon-Thurs. Info & representation in abuse cases & variety of issues for those 60+.

[www.seniorlawcenter.org](http://www.seniorlawcenter.org)

#### **Legal Clinic for the Disabled**

215-587-3350. TTY: 215-587-3350

Phone intake 9:30am-3:30pm, Wednesday

General legal services including abuse cases for people with physical disabilities.

[www.legalclinicforthedisabled.org](http://www.legalclinicforthedisabled.org)

#### **National Clearing House for the Defense of Battered Women**

215-351-0010/1-800-903-0111 x3

Assists battered women who have been arrested and are facing trial, as well serving prison sentences for self-defense.

<http://www.ncdbw.org/>

#### **Christian Legal Clinic 215-399-0064**

4455 N. 6<sup>th</sup> st. ste#100 Phila, PA and multiple locations. Offers various legal services, pro-se coaching, and spiritual care.

## TO HIRE AN ATTORNEY

Phila. Bar Association's  
Lawyer Referral and Info Service: 215-238-6333 to hire an attorney (NOT FREE)

## "PRO SE" LEGAL PAPERWORK

Jenkins Law Library 215-574-7900  
1801 Market St, 9<sup>th</sup> Floor  
[www.jenkinslaw.org](http://www.jenkinslaw.org)

## IMMIGRATION SERVICES

Nationalities Service Center  
215-893-8400. 1216 Arch St. 4<sup>th</sup> floor  
ESL classes, legal services including abuse, etc [www.nscphila.org](http://www.nscphila.org)

## HIAS and Council 215-832-0900

2100 Arch St. 3<sup>rd</sup> floor. Resettlement, legal, advocacy services, & more.  
[www.hiaspa.org](http://www.hiaspa.org)

## Welcoming Center for new Pennsylvanians 215-557-2626

One Penn Center 1617 JFK Blvd. 5<sup>th</sup> fl Legal services, job readiness & placement, resettlement, citizenship, ESL, etc.  
[www.welcomingcenter.org](http://www.welcomingcenter.org)

## TEENS

National Teen Dating Abuse Hotline  
866-331-9474; TTY: 866-331-8453  
[www.loveisrespect.org](http://www.loveisrespect.org) anonymously & free  
24/7, e-mail, chat, text "loveis" to 22522

## Covenant House – Crisis Center & Shelter 215-951-5411 (NTL Runaway Hotline 1-800-786-2929)

31-43 E. Armat St, Phila. PA 19144  
[www.covenanthouse.org](http://www.covenanthouse.org)

Youth Emergency Shelter Service  
215-787-0633 OR 1-800-371-7233  
(Runaway Youth hotline) counseling, shelter, & services for 12-18yr-olds

The Attic Youth Center 215-545-4331 255 S 16<sup>th</sup> St. Counseling, programs, & support for LGBTQ youth. Mon, Tues 11am-7pm; W-F 1pm-9pm. [www.atticyouthcenter.org](http://www.atticyouthcenter.org)

Juvenile Court 215-686-4000 for anti-violence programs, probation, assessment, truancy, etc.

## ELDERLY

Philadelphia Corporation for the Aging  
215-765-9040 642 N Broad TDD: 215-765-9041 Services including in-home support, transportation, employment asst., caregiver support, etc. [www.PCAcares.org](http://www.PCAcares.org)

## CARIE Line 215-545-5728

OR 1-800-356-3606 1500 JFK Suite 1500  
Offering various services for those 60+ yrs. M-F 9am-5pm. [www.carie.org](http://www.carie.org)

## CHILD CARE, HEALTH & SAFETY

Department of Human Services  
215-683-4DHS (4347) [dhs.phila.gov](http://dhs.phila.gov)

- To report suspected child abuse/neglect 215-683-6100
- Parent Action Network 215-PARENTS (7273687) parenting classes

Child Care Information Services (CCIS) of Phila: 1-888-461-KIDS (5437) Hotline to help you find, select, and pay for child care. [www.philadelphiachildcare.org](http://www.philadelphiachildcare.org)

Youth Services, Inc. 215-222-3262  
410 N. 34<sup>th</sup> St. Various programs to strengthen families & keep children safe.  
[www.ysiphila.org](http://www.ysiphila.org)

## MENTAL HEALTH

Suicide & Crisis Intervention Hotline  
215-686-4420 (24 hr). Se habla Espanol.  
National Hotline 1-800-273-8255

Community Behavioral Health (24 hr)  
1-888-545-2600 Member Services for those with mental health and/or substance abuse issues. Assist you in making appointments, getting medication, finding treatment, etc. (for the Medicaid eligible.)  
Otherwise: 215-685-5400

Behavioral Health Special Initiative  
215-546-1200. For non-Medicaid eligible or uninsured. M-F 8:30am-5pm.

The Delegate Line 215-685-6440 - directs you to Emergency Crisis Centers; send Mobile Emergency Team if necessary, etc.  
[www.philadelphia.pa.networkofcare.org](http://www.philadelphia.pa.networkofcare.org)

Mental Health Association of Southeastern PA. 215-751-1800  
1211 Chestnut St. [www.mhasp.org](http://www.mhasp.org)  
Referral service, peer services, recovery & education information, information and counseling for family members

## SUBSTANCE ABUSE

(also see mental health (CBH) above)

Narcotics Anonymous 215-629-6757  
Alcoholics Anonymous 215-923-7900  
Al-Anon for families of alcoholics.  
215-222-5244.

## CRIME VICTIM'S SERVICES

PA Crime Victims Compensation  
1-800-233-2339 Funds to help with loss of earnings, medical expenses, relocation expenses, etc. due to crime.  
[www.pccd.state.pa.us](http://www.pccd.state.pa.us)

## PA Victim's Notification Service

1-866-9PA-SAVIN (972-7284)  
Notifies victims of the status of an incarcerated offender.  
[www.pacrimevictims.state.pa.us](http://www.pacrimevictims.state.pa.us)

Office of the Victim Advocate  
Address Confidentiality Program & Victim Notification 1-800-563-6399  
<http://www.ova.state.pa.us>

Crime Repair Crew Program at St. Gabriel's Hall Mitchell Program 215-247-2776 x211  
Assists Philadelphia citizens in repairing their homes damaged by crime.

## Criminal Docket

<https://ujportal.pacourts.us/DocketSheets/CP.aspx>

## HEALTH AND SEXUAL HEALTH

Maternity Care Coalition 215-972-0700 (MOMobile for prenatal care & basics)  
[www.maternitycarecoalition.org/momobile](http://www.maternitycarecoalition.org/momobile)

## Planned Parenthood

215-351-5560. 1144 Locust St  
[www.plannedparenthood.org](http://www.plannedparenthood.org)

Philadelphia Women's Center 215-574-3590 777 Appletree St. 7<sup>th</sup> floor, medical care, pregnancy options counseling, STI testing, and education

AIDS Activity Coordinating 215-985-2437 (Health Info Hotline) M-F 8am-5:30pm. Referrals to HIV testing locations, programs, & services.

## LGBTQ

The Mazzoni Center 215-563-0652  
Phila's LGBT health center.  
[www.mazzonicenter.org](http://www.mazzonicenter.org)

William Way Community Center  
215-732-2220 1315 Spruce Street  
Group and individual counseling, social, recreational, community, educational services. [www.waygay.org](http://www.waygay.org)

## GALAEI 267-457-3912

149 W Susquehanna Ave  
Serves LGBT Latinos, HIV/AIDS testing, education and prevention, case management  
[www.galaei.org](http://www.galaei.org)

Philadelphia Fight 215-985-4448  
Health services. HIV testing and PREP, pediatric health, behavioral health

## FOOD

[www.philabundance.org](http://www.philabundance.org) Click on "member agencies" for food pantries, or call the USDA National Hunger Hotline  
1-866-348-6479

## MISCELLANEOUS

Department of Public Welfare  
1-800-692-7462 TDD: 800-451-5886  
Info on public assistance – food stamps, LIHEAP, cash & medical assistance, etc.  
[www.dpw.state.pa.us](http://www.dpw.state.pa.us)

Social Security Administration  
1-800-772-1213 TTY: 1-800-325-0778

Career Wardrobe 215-568-6693  
1822 Spring Garden St Offers women's business and casual items for women transitioning back into the workforce

Call 311 (24hr line) for info or access to any Phila. city service. Or visit City Hall Room 167 during business hours.

Human Relations Commission  
215-686-4670 To report discrimination, also provides mediation in neighbor disputes